

Telemedicine

HOW-TO CHECK-IN

Check-In (scheduled appointment)

You will need:

- A smartphone, computer or tablet with a forward facing camera and microphone
- Ability to receive a text message or email
- A good internet connection

BROWSER TIP: Use  Chrome or  Safari. Do not use Explorer.

STEP

1

Test your microphone and camera: Go to doxy.me/precall-test.



STEP

2

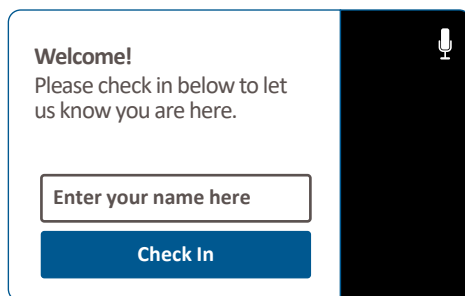
Check in:

About 10 minutes before your appointment, click the link sent to you by your clinic. This is typically sent in an email or text.

STEP

3

Follow the prompts:



Welcome!
Please check in below to let us know you are here.

Enter your name here

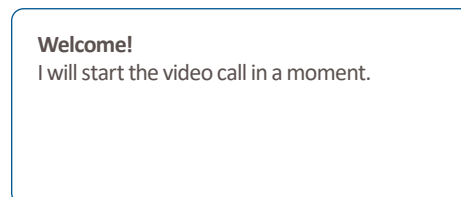
Check In

STEP

4

You're all set!

Remain in the virtual waiting room until your provider starts your visit.



Welcome!
I will start the video call in a moment.

Telemedicine Tips:

- Do a Pre-Call Test on your device here: doxy.me/precall-test
- Restart your computer before a visit to clear other applications that might be using your microphone or camera.
- Do not open other applications or refresh your browser while your visit is in progress.
- If you lose your connection, simply follow the link back to the waiting room and check in. Your provider will be able to see when you enter and can re-start the visit.
- Have a friend or family member available to help you log in and/or trouble shoot.

PRACTICE LOG IN

If you would like to practice logging in to a virtual waiting room before your visit, please call your clinic for assistance.

IMPORTANT:

- Always ALLOW access to camera and microphone.
- Make sure your camera is set for "front" view.
- Option: You can test your device once you log in to the waiting room, using the "Pre-Call Test" button.

Pre-Call Test

